

Note: Please retain this warranty card and proof of purchase for all warranty-related services.

# TSUN Easy Solar Kit(ESK) Warranty Card

## - Warranty Commitment -

TSUN guarantees a **144-month warranty** for its Easy Solar Kit(ESK). The warranty period begins to be calculated from 3 months after the manufacturing date. During this period, if the product experiences mechanical, material, or process issues due to normal use and maintenance, verified failures will be eligible for **free repair or replacement** by TSUN.

## - Limitations of Warranty -

1. The product's communication functionality depends on the local third-party communication operator. In the event of data transmission failure, communication disruptions, or related issues, TSUN will provide **technical assistance** but will not assume ultimate responsibility.
2. Warranty service is **not applicable** under the following circumstances:
  - Damage caused by incorrect installation or operation that violates the installation instructions.
  - Servicing, modification, or dismantling of the equipment by technicians not authorized by TSUN.
  - Modification or tampering with the product's identification number.
  - Damage resulting from careless introduction of water or other substances into the machinery.
  - Failures or damage caused by external environmental factors or natural disasters.

## - Support and Assistance -

For instant product support, visit: [www.tsun-ess.com](http://www.tsun-ess.com)

## - Product Information -

Product Name:

Serial Number:

Date of Purchase:

## - Customer Information -

Name:

Contact Information:

Installation Address:

## - Authorized Service Center -

For warranty claims or technical support, please contact the nearest authorized TSUN service center.

## - Terms and Conditions -

This warranty is valid only for the original purchaser and is non-transferable. TSUN reserves the right to modify or update the warranty terms without prior notice.



## Technical Support Service

DE: [service\\_DE@tsun-ess.com](mailto:service_DE@tsun-ess.com)

FR: [service\\_FR@tsun-ess.com](mailto:service_FR@tsun-ess.com)

EU+UK(Excluding Germany and France): [service\\_UK@tsun-ess.com](mailto:service_UK@tsun-ess.com)

Asia: [service\\_THA@tsun-ess.com](mailto:service_THA@tsun-ess.com)

[www.tsun-ess.com](http://www.tsun-ess.com)



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